

**Ministry of Health and  
Long-Term Care**

Emergency Health  
Services Branch  
590 Rossland Rd. E.  
Whitby ON L1N 9G5  
Tel.: 905-665-8086  
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**Ministère de la Santé et des  
Soins de longue durée**

Direction des services de  
santé d'urgence  
590 rue Rossland E.  
Whitby ON L1N 9G5  
Tél.: 905-665-8086  
Télééc.: 905-665-4044



September 12, 2016

Fern Dominelli  
Chief Administrative Officer  
Manitoulin-Sudbury District Services Board  
210 Mead Boulevard  
Espanola ON P5E 1R9

Dear Mr. Dominelli:

This communication is to advise you that Manitoulin-Sudbury DSB Paramedic Services was successful in meeting the legislated requirements for certification as a land ambulance operator in the Province of Ontario.

A report with our observations from the recertification inspection conducted June 14-15, 2016 was provided to Mr. MacIsaac on September 12, 2016. Typically the Service Provider will communicate with Emergency Health Services Branch respecting any observations. Manitoulin-Sudbury DSB Paramedic Services continues working collaboratively with the ministry to ensure excellence in ambulance services in the District of Manitoulin-Sudbury, and to all Ontarians.

Manitoulin-Sudbury DSB Paramedic Services was commended for their efforts in the following areas:

- Preparation for the certification inspection
- Level of Service
- Quality assurance initiatives
- Training
- Vehicles

Should you have any questions respecting the report, please contact Michael or myself anytime.

Sincerely,

A handwritten signature in blue ink that reads "Michael Bay".

Michael Bay  
Manager  
Inspections and Certifications

cc: Mr. Michael MacIsaac, Chief, Manitoulin-Sudbury DSB Paramedic Services  
Mr. Tarmo Uukkivi, Director, EHSB  
Ms. Mary Vahaviolos. Sr. Manager, EHSB  
Ms. Holly Cooper, Sr. Manager, EHSB  
Mr. Jack Cruickshank, Sr. Field Manager, EHSB