

Integrated Social Services

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Conseil des Services du District de
Manitoulin-Sudbury
District Services Board

What is Integrated Social Services?



Integrated Social Services Department



Integrated Social Services Department

Program Supervisors

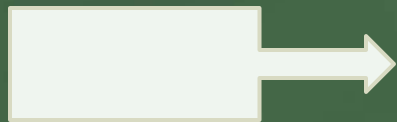


Coordinated / Integrated services

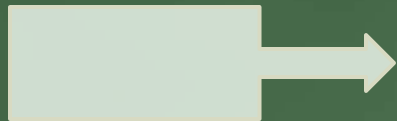


What does integration look like?

One stop shop for:



Applications



Services (social assistance, child care subsidy, employment; lease signing etc ...)



Client/tenant services



Dropping off information for any program that the DSB manages

Benefits of Integrated Model

- Knowledge base of all programs
- Seamless service experience for clients
- Integrated Staff Development
- Families receive the supports they want and need
- No Wrong Door!

Up and coming ...

- Impact of the Social Assistance Review (SAR)
- Impact of Drummond Report
- Impact of Provincial Budget
- Consolidation of all 5 Homelessness Programs
- 10 year Housing and Homelessness Plan



Thank You!

Merci!



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